



Our
focus is
YOU.

HAVE MORE FUN AND LESS FRUSTRATION

Meet your guide to better health.

As a special benefit, you have access to a Blue Cross and Blue Shield of Illinois (BCBSIL) Health Advocate – at no added cost to you.

Your Advocate works with and for you – to remove barriers and cut through red tape in the health care system, so you and your family can get the care you need. Our goal is to make your health care journey a smooth trip.

Health Advocates can help:

- Guide you through a new diagnosis
- Find a doctor or specialist and get you an appointment
- Connect with mental health experts to manage stress, depression, autism, substance misuse or other mental health issues
- Answer benefit questions or solve a problem with a claim or a bill



A personal Health Advocate is part of your plan!

Contact them 24/7 for your health and benefit needs:



Call 855-609-5688



Live Chat - Log in to MyEvide.com*

*Evide Health, LLC. is an independent company that provides health care communications and a digital member platform for Blue Cross and Blue Shield of Illinois.

*You are leaving this website/app ("site"). This new site may be offered by a vendor or an independent third party. The site may also contain non-Medicare related information. In addition, some sites may require you to agree to their terms of use and privacy policy.

Call 911 for medical emergencies. Health Advocates do not give medical advice or take the place of a doctor's care. Talk to your doctor or health care professional about any health questions or concerns.

Blue Cross and Blue Shield of Illinois makes no endorsement, representations or warranties regarding third-party vendors and the products and services offered by them.



A Simpler Way to Use Your Health Benefits



Blue Cross and Blue Shield of Illinois (BCBSIL) is making it easier to use health care benefits with the MyEve app and website.

Eve's all-in-one communication and engagement solution bundles participating health care benefits providers into one easy-to-use platform using the app or website.

Key member benefits and features include fast, convenient 24/7 access to health benefits by phone, tablet or computer:

- Increased knowledge of and engagement with your benefits
- Cost-effective benefit usage
- Personalized health messages based on claims activity
- Daily health and wellness tips

Accessing the app

Get started by going to myhealth.myeve.com or downloading the MyEve app on your mobile devices, then entering the employer's name.

To register, employees, spouses and adult dependents should use the same 9-digit subscriber ID found on your member ID card after the 3-character prefix (Ex: ABC123456789).



For more information, call the number on the back of your BCBSIL ID card.

evive

Eve Health, LLC. is an independent company that has contracted with Blue Cross and Blue Shield of Illinois to provide health care communications for members with coverage through BCBSIL. BCBSIL makes no endorsement, representations or warranties regarding third-party vendors and the products and services offered by them.