INTRODUCTION TO CAMPUS TECHNOLOGY

Fall 2025
Office of Technology Services
https://iit.edu/ots

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IllinoisTech Personal IDs

1. **Unified ID (U-ID) jdoe01**
- a.k.a. your login
- Personal username used to access most university systems.

2. Banner CWID A20000010
- Personal ID number
- Refer to your HawkCard or Portal
- a.k.a. your "A number" or "student ID"

ILLINOIS TECH Portal

https://portal.iit.edu

ILLINOIS TECH Portal

https://portal.iit.edu

- Your one stop for student resources:
    - Class registration
    - Grades
    - Financial Aid
    - And more!
- Dashboard
    - Widgets
    - Quick links to common items
- Tasks
    - Your personal 'to do' list
- Announcements
    - Current university announcements
- Resources
    - General info
- Events and Calendars
    - Current events
- Tools
    - Links to other applications and services across the university

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ILLINOIS TECH Portal
Password Reset

Access Illinois Tech
https://access.iit.edu

ILLINOIS TECH

Access Illinois Tech -- Sign In

Username
(your regular university username)

Password
(your current university password)

☐ Remember me

Sign In

Need help signing in?
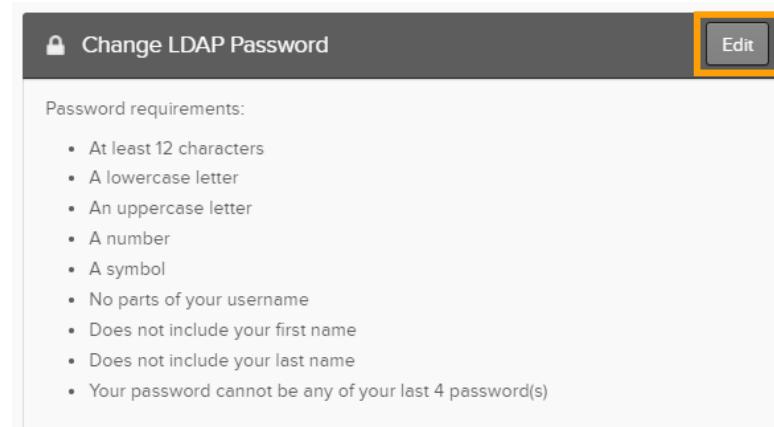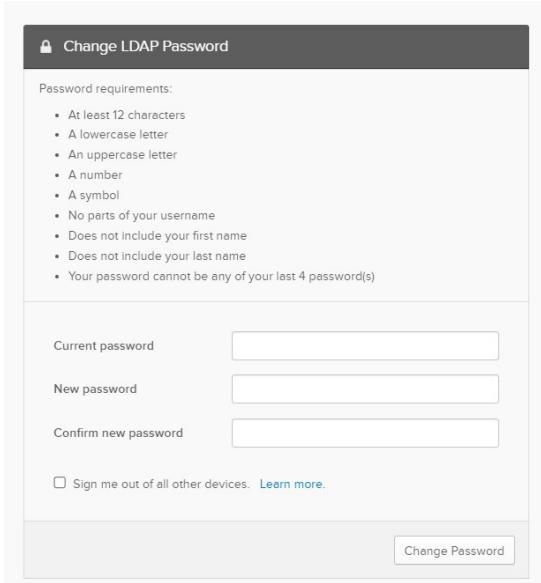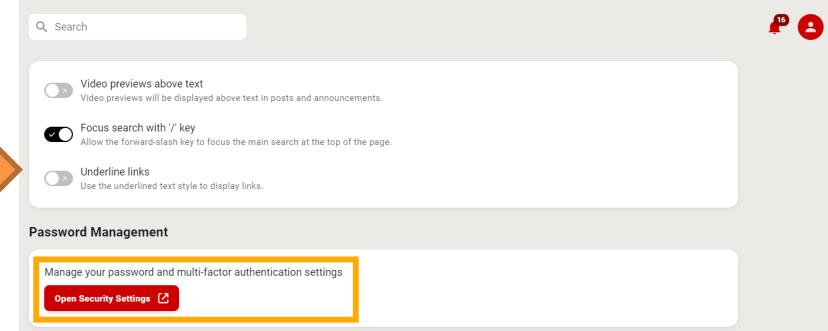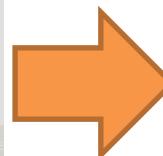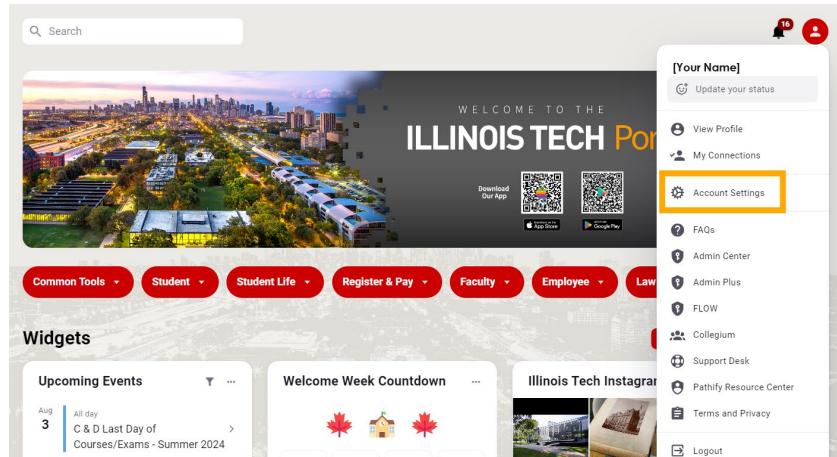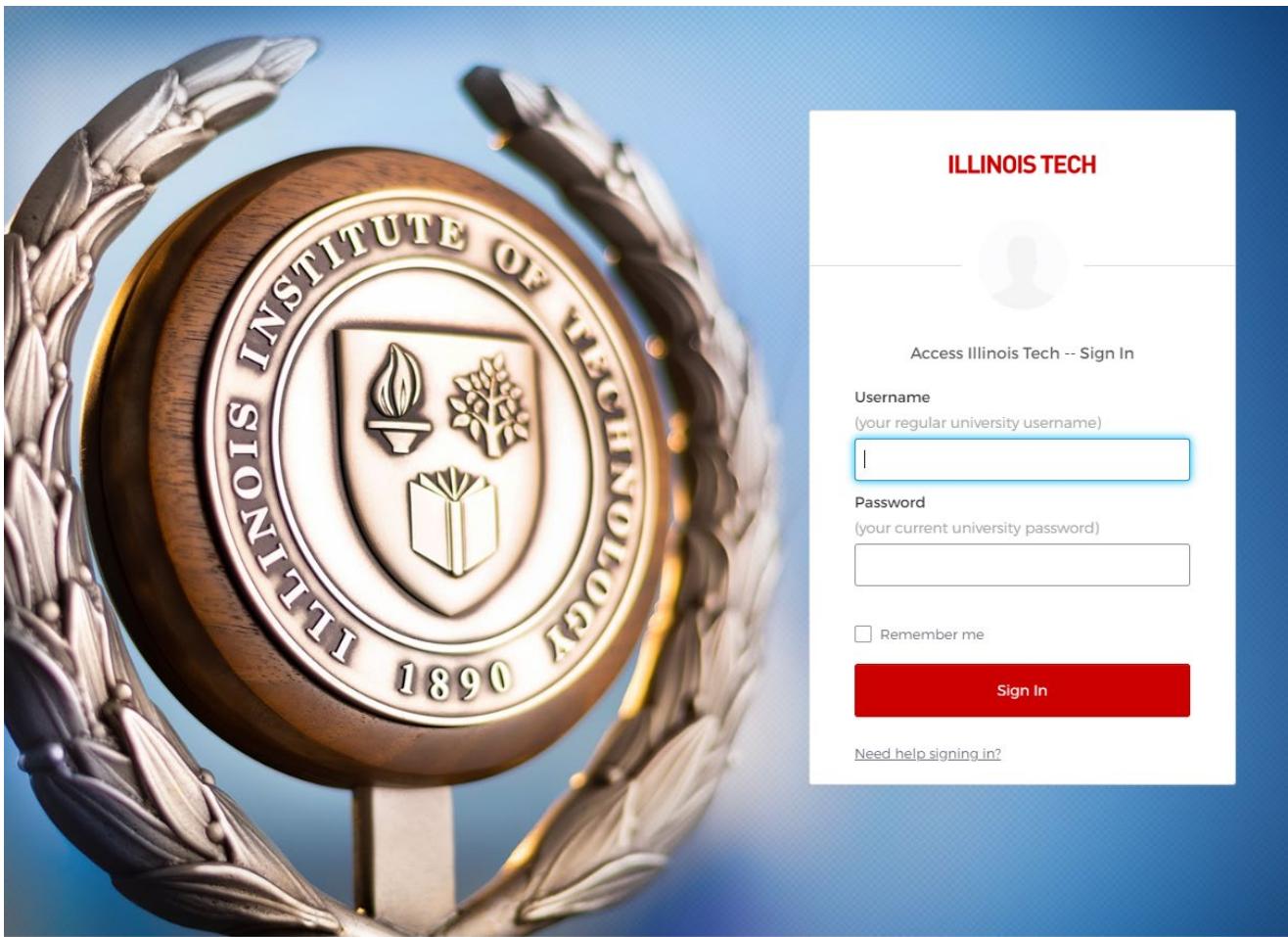
Requirements

- Setup multi-factor authentication (MFA)
  - ➤ We recommend the Okta Verify App (Okta Push) as it is the easiest to use (you just tap 'Yes')
  - ➤ Text Message (SMS)
  - ➤ Phone call
- Setup Security Questions (used if you forget your password)

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Single Sign On

Network

- **Network Access**
- **Wifi Access/Wired**

Computer Labs

- **Computer Login**
- **Printing System**

Username & Password

E-mail & Blackboard

- **IMAP/POP to Mobile Device**
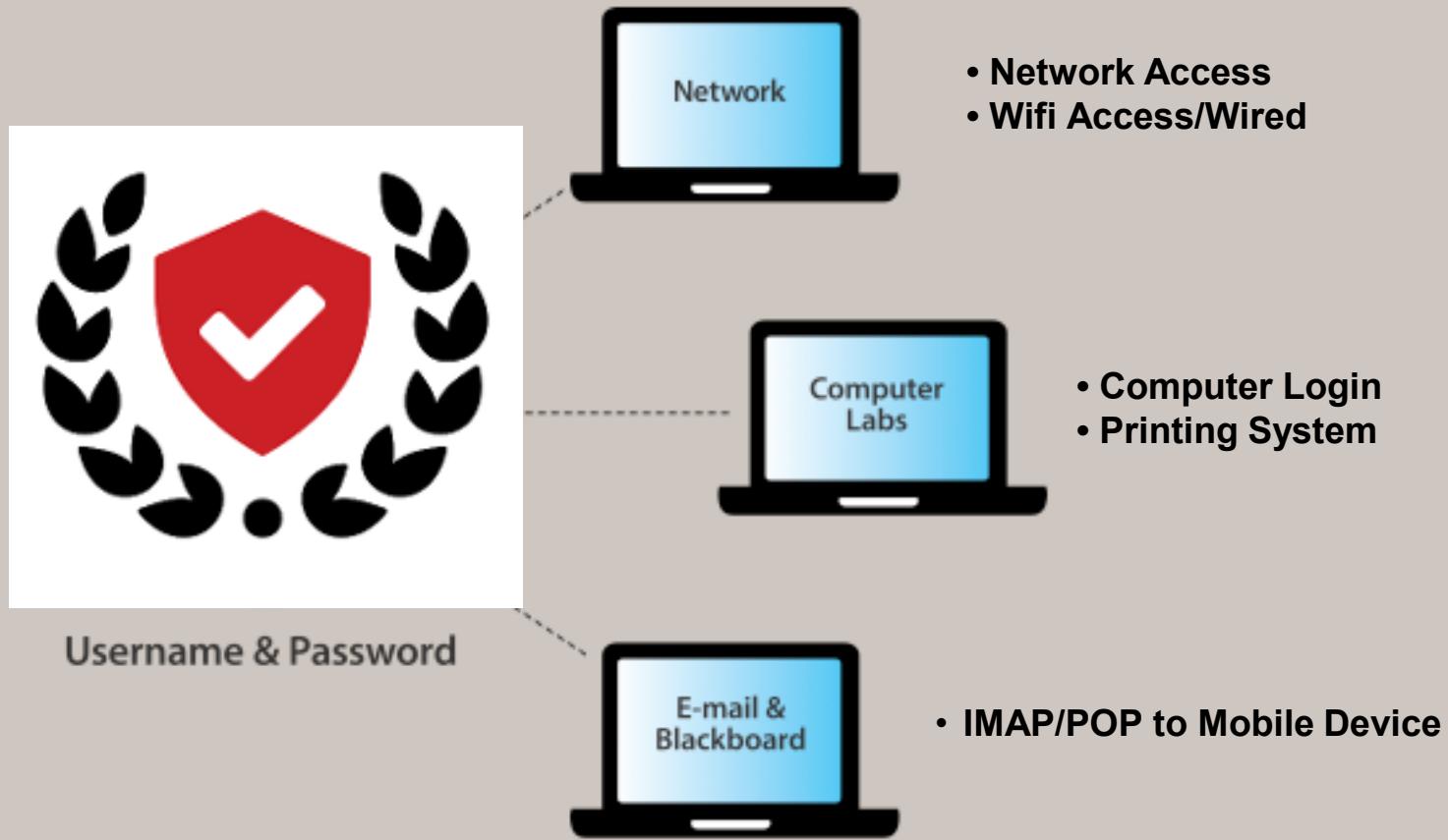
NETWORK ACCESS

Wireless Network

➔ Wireless is available across all campuses.
➔ Use 'IIT Secure' or eduroam' as these are secure.
  ➢ They work identically if on campus.
  ➢ Illinois Tech participates in **eduroam,** allowing you to access wireless at other participating universities using your Illinois Tech login & password.
➔ 'IIT IoT' is available for devices that can't "logon" such as TVs, gaming devices, etc.
  ➢ Use the 'IIT-IoT Device Registration' tile on Access Illinois Tech to register a device.

Wired network

➔ Mies Campus: Rowe Student Village
➔ CLC Campus: Law Library & classrooms.

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HOW DO I GET CONNECTED?

- **Register each networked device using your IIT email address and password**
  - Laptop, Desktop, iPad, Gaming systems, Smart Phones, etc.

Mac Laptops

- Connect to eduroam or IIT-Secure
- Login: Your Illinois Tech email address (UID@hawk.illinoistech.edu)
- Password: Your Illinois Tech password

Windows PCs

- Connect to eduroam or IIT-Secure
- You will be prompted for your login & password.
- Use your full email address (UID@hawk.illinoistech.edu) as your login
- Password: Your Illinois Tech password

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HOW DO I GET CONNECTED?

Apple iOS Devices
(iPads & iPhones)

- Connect to eduroam or IIT-Secure
- Login: Your Illinois Tech email address (UID@hawk.illinoistech.edu)
- Password: Your Illinois Tech password
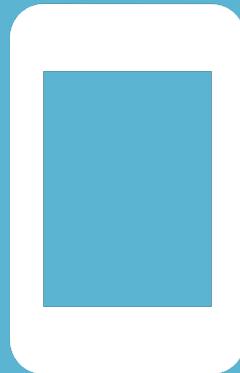
Android Devices
(tablets & phones)

- Connect to eduroam or IIT-Secure
- EAP type: PEAP
- Phase 2 Authentication: MSCHAPv2
- CA Certificate and Client certificate: leave blank
- Identity: Your Illinois Tech email address (UID@hawk.illinoistech.edu)
- Anonymous Identity: leave blank
- Password: Your Illinois Tech password

Email **Addresses**

→ Students: UID@hawk.illinoistech.edu

→ Faculty and Staff: UID@illinoistech.edu
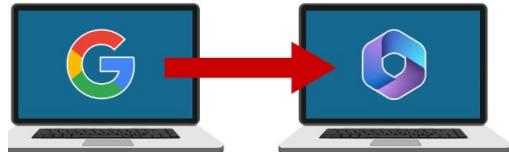
Microsoft 365

➔ **Login through the Illinois Tech Portal using the 'Microsoft 365' link under quick Access.**

➔ **Microsoft 365 includes:**

  ◆ Microsoft Word

  ◆ Microsoft Excel

  ◆ Microsoft Power Point

  ◆ Microsoft One Note

  ◆ Microsoft Teams

  ◆ OneDrive

  ◆ And much, much more!

➔ **You can also download the desktop applications to your devices!**

Instructional Technology

➔ **Illinois Tech uses Canvas as our learning management system**

➔ **Login through Access Illinois Tech and select the 'Canvas' tile**

➔ **Your classes will be setup by your professors**

➔ **Some classes are recorded using Panopto. If your class is recorded, it will be available in Canvas.**

➔ **If you have a <u>synchronous</u> hybrid class, Zoom is used to join the class live**
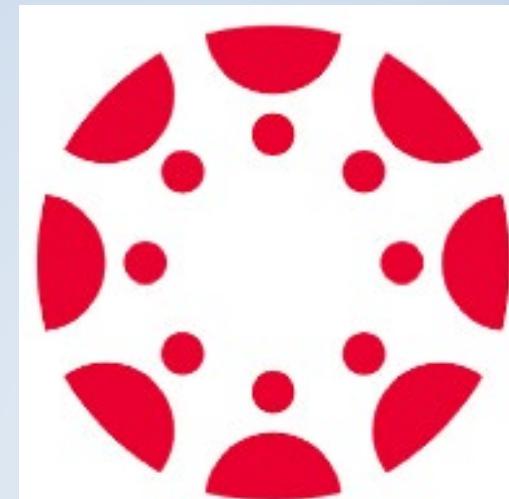
VPN Remote Access

Illinois Tech's Virtual Private Network (VPN) provides a secure network connection over the Internet between your device and the university network. The VPN offers secure access to information technology systems that are not otherwise available from off-campus.

Download and Install:

➜ In a browser window, go to vpn.iit.edu.

➜ Log in using your Access Illinois Tech username and password. Do not change the Group dropdown.

➜ After clicking the Login button, it will autodetect your operating system and provide a download button.

➜ Click the Download for... button.

➜ Once downloaded, run the installer and follow the prompts.

Setup and Connect:

➜ Launch the Cisco AnyConnect Secure Mobility Client.

➜ If the dropdown next to the Connect button is blank, type in "vpn.iit.edu" and click "Connect"

➜ Enter the following information and then click OK:

  ➜ Group: IIT-VPN-USERS

  ➜ Username: your full university email

  ➜ Password: your Access Illinois Tech password

➜ You will receive an Okta Verify notification. If you do not use Okta Verify, visit the OTS website for instructions.

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COMPUTER LABS & OTHER SERVICES

Computer Classrooms/Labs

– Computer labs are provided at the Conviser Law Center and the Mies Campus for student use. They are available for your use when a class is not in session.

- CLC: 401, 405 & 900 (6 Macs and 6 PCs)
- Mies: AM 218 (29 PCs), CR 001 (34 PCs), GL UL (45 PCs), IT 14C5-1 (42 PCs), ITC7-1 (37 PCs), SB 112 (26 PCs), SB 112E (22 PCs), SB 112 F (22 PCs), SB 112J (46 PCs), TN 110 (30 PCs)
- Virtual Computer Lab (VCL): You don't have to visit a lab! You can access most software from any location at any time from your own device. Select "VCL" on Access Illinois Tech.

Kiosk Computers

– Computers are scattered throughout the campuses for students' use

- CLC: Student lounge and concourse
- Mies: Residence halls, academic buildings and the MTCC

Loaner Devices

– Laptop computers and mobile hotspots are available for checkout in the Galvin Library (Mies) and the 5th floor Support Desk (CLC).

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PRINTING

How to print:

- Direct printing from labs and public computers
- Remote printing from you own PC/Mac
- Mobile printing from your tablet or smart phone

Printer locations

- Located in most buildings on all campuses
- Black & White, Color, and Plotting (large format) are available in select locations.
- Printers are located here: https://www.iit.edu/ots/services/student-printing

Send a print job

- To send a print job to the IIT_BW or IIT_Color printers, go to https://print.iit.edu/

Add additional funds

- To add money to your printing account after you have used your free balance, log on to https://get.cbord.com/iit/ and click on "Add Funds".

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Keeping Your Technology Safe

- **Never share your password with anyone.**
  - **No one at Illinois Tech will ever ask you for your password.**

- **Do not share copyrighted materials or download anything illegal.**
  - It violates our Code of Conduct and federal laws.
    The consequences are serious!

- **Keep your operating system and browsers up to date**
  - It will help prevent you from getting and spreading malware.

- **Install anti-virus software**

- **Don't do anything that interferes with anyone else's ability to use the university's network and systems.**
  - Be a good member of the campus community.
    We recommend turning off Bluetooth if you aren't using it.

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Need Help?

- **OTS Website:** **https://iit.edu/ots**

- **OTS Support Desk:**

  The OTS Support Desk is here to help you and can be reached in any of the following ways:

  – **312.567.3375 or 7-DESK**

  – **https://services.iit.edu**

  – **Upper level of Galvin Library**

  – **Conviser Law Center, Room 540**

- **Hours:** (walk-in hours vary)

Monday – Thursday:	8:00 AM – 9:00 PM
Friday:	8:00 AM – 7:00 PM
Saturday:	9:00 AM – 2:00 PM

Technical assistance in following areas

- ✓ General technical help
- ✓ General applications help
- ✓ General device support (software only)
- ✓ Printing, wireless connectivity, Exams, Office 365
- ✓ Lab, Student Lounge and Public area computers
- ✓ Technical Training

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